

ECHA CHEM – FREQUENTLY ASKED QUESTIONS

This is a living document where we collect commonly asked questions in relation to the features and developments of ECHA's new data availability system **ECHA CHEM** since its launch on 30th January 2024. We will be updating the list upon need by adding/modifying questions and answers as the development progresses.

Each question has a date next to it. This date indicates the last time that question has been reviewed so that you can easily spot what has changed. If you can't find the answer to your question here, you might also need to take a look at the other information available on the ECHA CHEM [Support page](#), or contact us via the [Contact form](#).

1. Search and Export

- When will the advanced search feature be available in ECHA CHEM? [March 2024]
 - The initial releases of ECHA CHEM come with basic search features. Once more datasets are incorporated we will look at further developing the search functionalities and will be engaging with stakeholders to understand the needs.
- Does the advanced search in the old platform still work? [March 2024]
 - The advanced search of the old dissemination platform has been experiencing technical problems for some time. As the registration data in the old platform is no longer maintained, we will not repair its advanced search and it will be discontinued in the future.
- Is it possible to do a multi-substances search on ECHA CHEM? [March 2024]
 - The initial releases of ECHA CHEM come with basic search features, and it is not possible to search for multiple substances in one go. However, multiple substance search is a requested feature and we will consult our stakeholders on it as the development progresses, to refine and clarify the exact needs and requirements.
- Can I export the list of dossiers for a specific substance? [March 2024]
 - Yes, ECHA CHEM allows you to export the entire list of dossiers for a specific substance. To this end, go to the Dossiers > REACH registrations section of the substance Overview page, and select Export in the top right corner of the table to export its content.
- Can I export from ECHA CHEM the list of registrants? [March 2024]
 - You can find the information on all registrants of a substance in the Dossiers section of the substance Overview page. The export functionality for this information is foreseen to be developed by the end of 2024.

2. Datasets and overviews

- Why are Infocards and Brief Profiles of the old dissemination platform no longer available in ECHA CHEM? [March 2024]
 - In ECHA CHEM, the equivalent of the Infocard is the substance Overview page. This page, which we are gradually building up, will collect all publishable information ECHA holds on a specific chemical in a single place. During the

transition period from the old dissemination platform to ECHA CHEM, there will be a link from the old Infocards to the corresponding substance Overview.

- We do not foresee to recreate the Brief Profiles in ECHA CHEM. With the increasing number of regulations and data sources managed by ECHA, it becomes unsustainable to maintain such aggregated data views. However, we will be engaging with stakeholders to understand what kind of overviews they are interested in. This may over time lead to solutions that facilitate data consumers to develop their own views of the data, or the establishment of dynamic reports on top of the ECHA CHEM system.

For the time being, Brief Profiles will remain on the old dissemination platform. However, the REACH registration data used in their creation has not been updated since 19th May 2023 and may not represent the latest information submitted by registrants.

3. Dossier information

- Can I see the registered date and last update date of a registration dossier in ECHA CHEM? [March 2024]
 - Yes, you can find this by going to the Dossiers > REACH registrations section of the substance Overview page. The date of registration and the last update date (including events changing the status of the registration, such as cease of manufacture/import) are provided in the table listing all registration dossiers for a substance.

- In the old platform, it was possible to see when individual companies last changed their registrations. Can we see that in the new system? [March 2024]

The foremost purpose of ECHA CHEM is to make available information about chemicals and the regulatory processes and legal obligations that concern them. Registration context data, such as whether a registration is active or not, when it was last updated, the specific regulatory context (NONS, isolated intermediate), is provided with the aim of increasing the understanding and usefulness of the dossier content.

As foreseen by the REACH regulation, ECHA CHEM also publishes the identity of the companies acting as registrants for each substance. Additional information, such as company update behaviour is not included for the time being. This information has been requested by several parties, and we will be exploring the underlying use cases, while also having in mind the protection of company-sensitive information and the ECHA CHEM purpose.

- In the list of dossiers, there is no reference to opt-out registrations. Where can I see this information on ECHA CHEM? [March 2024]
 - Reference to opt-out dossiers in ECHA CHEM is currently under development. We will let you know once it is added to the Dossier table via our ECHA CHEM [Support page](#).
- When viewing a dossier, there is the possibility to "Hide empty fields". It would be easier to have it the other way around, i.e. they are always hidden, and it is possible to unhide them if necessary. [March 2024]
 - We have received this feedback from several sources and are in progress of making the change to improve the user experience.

- What are the different types of field with “no data”? [March 2024]
 - Every field with no data will now transparently and explicitly show whether:
 - No data was provided by the registrant: “Empty”
 - Data refers to information that is not covered by REACH Article 119: “Not publishable”
 - Data was requested as confidential by the registrant: “Confidential”

By using the “Hide empty fields” toggle, any fields with no data to display can be hidden, to give a more compact view.

4. Transition period

- Information can now be seen in two places: ECHA CHEM and the old dissemination platform. Is there any timeline to move from the old platform to the new system? [March 2024]
 - Information is now available on both websites, with up-to date information on REACH Registrations available only in ECHA CHEM. As part of the transition journey, we plan to discontinue the old REACH Registered factsheets by the end of 2024. The timeline for the transition will be further clarified on the ECHA CHEM [Support page](#) during the year.

5. Additional questions

- Some attributes in ECHA CHEM are not working properly when using Safari browser. The issue has been identified when selecting a dossier and opening a dossier page. [March 2024]
 - We are aware of this issue when users access ECHA CHEM with the Safari browser. The issue seems to be related to the operating system or browser version. We recommend to updating your browser regularly to avoid the problem.
- Some features in ECHA CHEM page are not working properly when using Firefox browser version 113.0 or previous ones. [March 2024]
 - We are aware of this issue when using Firefox browser version 113.0 or previous ones. We recommend the following steps:
 - Updating the browser regularly;
 - Ensuring no firewall / ICT policy / VPN or router configuration prevents users from accessing webpages from the browser.
- Where can I see the link from the REACH registration dossier to the harmonised classification of a substance? [March 2024]
 - Currently ECHA CHEM only makes available information from REACH registrations and the classification and labelling information submitted within them. The revised Classification and Labelling Inventory will be released on ECHA CHEM in autumn 2024. Until then, you can consult the C&L inventory in the old dissemination platform [here](#).